

# FITZ

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## INTERIORS

### **TO PURCHASE:**

Orders can be placed with Fitz Interiors by clicking on the 'Buy Now' option alongside each item, alternatively you can email or call us and we will email an invoice for payment, once everything is confirmed and you are happy to proceed

Please note we can only reserve items for 24 hours.

### **PAYMENT:**

We accept payments by Bank transfer, Paypal, Credit card, Cash or Cheque (UK only).

Please note, items can only be delivered or collected once payment has cleared, if paying by cheque or bank transfer please allow time for the funds to clear.

### **DELIVERY/SHIPPING :**

You are very welcome to collect your item/s or we are more than happy to quote and arrange delivery/shipping of item/s on your behalf. We have a network of trusted drivers/couriers who can deliver both locally and worldwide. All items are carefully packaged and protected for transit.

Larger items can be collected from Slough, SL3 7PX, whilst smaller items can be collected from either Slough or Richmond, TW9 2LP.

For international deliveries please be aware that we are not responsible for any local import custom duties or taxes which may be payable.

## **RETURNS:**

In the unlikely event that you wish to return an item, please contact us within 24 hours of receiving the item.

Should you be dissatisfied with your purchase, we offer a full money back guarantee within 14 days of receipt, provided all items are returned in their original condition and include the original packing materials. We regret that all shipping charges are non-refundable and the customer will be liable for the cost of return shipping and insurance, which must be included to cover the full value of the item(s).

Any refund will only be made once the item has been returned in the same condition under which it was sold and despatched.

In the event that you receive an item that has suffered damage or breakage in transit, please contact us within 48 hours providing details of the damage along with photos of the damaged item/packaging.

Please also retain all of the original packaging materials for claim purposes. We will probably ask you to return the item for validation and will endeavour to refund you the full purchase price and associated shipping costs.

## **CONTACT:**

Please get in touch via phone or email. If we are unable to take your call then do leave a message on our answerphone and we will aim to get back to you within 24 hours.

**Email:** [Info@fitzinteriors.co.uk](mailto:Info@fitzinteriors.co.uk)

**Tel:** + 44 (0) 7770 432458

## **GENERAL**

### **Viewing**

We are primarily an internet based business, however items can be viewed by appointment only, or at one of our upcoming fairs detailed on our home page.

### **Descriptions:**

We have made every effort to display and describe as accurately as possible the items for sale on this site. If you have any questions please do not hesitate to contact us directly for additional photos or further information.

### **Items to Sell?:**

Do you have any items you would like to sell, that you think might be of interest to us? If so, please email us directly with a brief description and photographs and we would be happy to review them.